

2020/21 Christmas / New Year

To all our valued clients,

If you have already booked your pet(s) in for 2020/2021 Christmas / New Year period, thank you for choosing to book with us at Papamoa Kennels & Cattery. In order to confirm your booking we require a \$100 deposit payable within 7 days of you making the booking or within 7 days of receiving this email if the booking has already been made.

Our bank details are as follows:

Bank: ASB Bank

Branch: Tauranga

Account No: 12-3492-0046884-00

Account Name: JB Major Limited

Please use Surname and Pets Name as a reference

2020/21 Christmas / New Year Terms and Conditions

We are restricted to a limited number of dogs and cats for boarding over the Christmas / New Year period, so please try to make your booking as early as possible to avoid disappointment. Priority will be given to our loyal regular clients, on a first in first served basis.

- * Due to very high demand over this period, all bookings must be for a minimum of 5 days.
- * The Christmas / New Year peak period for the Kennels and Cattery will run from the 19th December 2020 until the 11th January 2021. Normal Discounts do not apply during this time.
- * We will be closed for animal drop off and uplift on Christmas Day, 25th December 2020 and New Year's Day, 1st January 2021. We will be open mornings only on the 26th December and 2nd of January. **Normal Hours on all other days.**
- * Any cancellation of a Christmas booking after the 30th of September 2020 will forfeit any deposit paid and is not transferable.
- * **FULL PAYMENT MUST BE MADE AT DROP OFF – CHECK IN, FOR THE BOOKING, OR BEFORE.**
- * During this period, if you wish to collect your pet early, for whatever reason, the cost of the original booking will remain.
- * **ALL COLLECTIONS** of pets during the Christmas / New Year peak period, **MUST BE** between 8am – 10.30am in the morning **ONLY**.
- * **DROP OFFS** of pets can be either in the morning between 8.00am - 10.30am **OR** between 4.00pm - 6.00pm.
- * The full day charge applies, irrespective of your pet drop off or pick up time during this period.

If you have any questions please don't hesitate to contact us.

As always, thank you for your continued support. We really do appreciate you trusting us to look after your little (or big) furry friends. We have the best jobs in the world 😊.

Tanya, Bruce and the team at PKC

