

2018 Christmas/New Year Terms and Conditions

To all our valued clients,

If you have booked your pet(s) in for Christmas or New Year, thank you for booking your pet stay at Papamoa Kennels & Cattery for this period. To confirm your booking we require a \$100 deposit within 7 days of you making the booking or within 7 days of receiving this email if the booking has been made earlier.

Our bank details are as follows:

Bank: TSB Bank. Branch: Moturoa

Account No: 15 3949 0458548 10

Account Name: JB Major Limited

Please use Surname and Pets Name as reference

Christmas Booking Terms and Conditions

- We are restricted to a certain number of dogs and cats for boarding, so try to make your booking as early as possible to avoid disappointment. Priority will be given to our loyal clients, on a first in first served basis.
- Due to very high demand over this period, all bookings must be for a minimum of 5 days.
- The Christmas/New Year peak period for the Kennels and Cattery will run from the 17th Dec until 13th Jan.
- We will be closed for animal drop off and uplift on Christmas Day, 25/12, and New Year's Day, 1/1, otherwise normal opening hours apply.
- A deposit of \$100 will be required within 7 days of making a Christmas/New Year booking for the booking to be confirmed.
- Any cancellation of a Christmas booking after 30th of September 2018 will forfeit any deposit paid.
- During this period, if you wish to pick your pet up early, for whatever reason, the cost of the original booking will remain, due to the high demand at this time of year.
- The **last day for Dog Day Stays will be 21st December** and will not resume until **14th January**.
- **ALL PICK UPS** of pets during the Christmas/New Year peak period, **MUST BE** between 8am – 10.30am, in the morning.
- **DROP OFFS** of pets can be between 8.00am -10.30am **OR** 4.00pm- 6.00pm.
- Full day charge applies, irrespective of your pet drop off or pick up time, during this period.

If you have any questions please don't hesitate to contact us.

Kind Regards

Tanya and Bruce Major
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www.papamoakennels.co.nz

